





HOW TO PLACE A CALL

Turning Handset On/Off

- Pick up the Handset
- Enter the number, then press Send soft key

OR Using the Speakerphone

- With the Headset on-hook, press
- Enter the number, then touch the **Send** soft key

OR Using the Headset

- Enter the number, then press the **Send** soft key

HOW TO ANSWER A CALL

Using the Handset

Pick up the Handset

OR Using the Speakerphone

Press the or the Answer soft key

OR Using the Headset

Press 🕡







HOW TO END A CALL

Using the Handset

Hang up the Handset, or press the Cancel soft key

OR Using the Speakerphone

Press the or the Cancel soft key

OR Using the Headset

Press the **Cancel** soft key

HOW TO PLACE A CALL ON HOLD

To place a call on hold

Press or touch the Hold soft key during an active call

To resume a call

Press or touch the **Resume** soft key

If there is more than one call on hold

 Press or to switch between calls, then press or touch the Resume soft key to retrieve the desired call







HOW TO CREATE A CONFERENCE CALL

To Create a Conference Call

- Press the Conf soft key during an active call
- Enter the extension or external number of the second party, then press the Send soft key
- Press the Conf soft key again when the second party answer. All parties are now joined in the conference
- Hang up the Handset to disconnect all parties.

HOW TO FORWARD A CALL

To enable Call Forwarding

• Touch the menu soft key when the phone is idle and then Call Control >

Call Forward

Select the desired forward type:

Always Forward or Busy Forward or No Answer Forward

- •Enter the number you want to forward to
- For No Answer Forward select the ring time to wait before forwarding from the After Ring Time field
- •Press the **Save** soft key to accept the change





HOW TO TRANSFER A CALL

You can transfer a call in the following ways:
BLIND Transfer - The call is transferred directly without the need to announce
the caller

- Press **Tran** soft key during an active call. The call is placed on hold
- Enter the number you want to transfer to
- Press the Tran soft key

ASSISTED Transfer - Allows you to announce the caller prior to rereleasing the call

- Press **Tran** soft key during an active call. The call is placed on hold
- Enter the number you want to transfer to
- When the second party answers, announce the call, then press the **Tran** soft key





CALL HISTORY

While the phone idle

- Press the Call Log soft key
 - Press or to switch between all, placed, missed and received call lists, then select Enter
- Select an entry from the list
- Press the **Dial** soft key to place a call
- Select Option soft key, then Detail from the prompt list to view information about the entry OR
- Select Add to Personal to add to your Local Directory



